

EFFECTIVE

December 1, 2014.

Subject(s)

ERM 301, Energy Services

Previously issued SER and MEAP funds cannot be used to make required payments. Contributions from any other source, including Home Heating Credits applied to the group's account, can count toward required payment amounts.

If a client is enrolled in a provider-sponsored program through Consumer's Energy, DTE or SEMCO for only one energy service, it may be possible for the household to receive SER assistance for the energy service not covered by the provider's program if no other MEAP assistance has been provided.

Reason: Clarification.

**MANUAL
MAINTENANCE
INSTRUCTIONS**

Changed Items ...

[ERM 301](#)