

**EFFECTIVE**

December 21, 2009

**SUBJECT****Standard of Promptness (SOP)****FAP****BAM 115**

The expedited due date (SOP) is six calendar days after the application date. The regular FAP due date (SOP) is 29 calendar days after the application date.

L-letter L-09-168, Food Assistance Program SOP/EBT Practices dated December 18, 2009 details the process for when you are required to issue an over-the-counter card.

*Reason:* Changing policy in conjunction with Bridges systems changes.

**MANUAL  
MAINTENANCE  
INSTRUCTIONS**