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**DEPARTMENT  
POLICY****FIP, SDA, MA & FAP**

The Michigan Department of Health & Human Services (MDHHS) regularly matches recipient data with the Social Security Administration (SSA) through computer data exchange processes. Information provided with MDHHS applications (DHS-1010, -1171, -4574, -4574-B and DCH-373) inform clients of the data exchange process.

SSA data exchanges assist in the verification of Social Security numbers (SSNs), Retirement, Survivors and Disability Insurance (RSDI), Supplemental Security Income (SSI) and Medicare benefits.

**OVERVIEW****FIP, SDA, MA, FAP & CDC**

Data exchanges from SSA and the resulting reports include:

- BENDEX (Beneficiary Data Exchange System) updates Bridges information on recipients of RSDI and Medicare benefits.
- SDX (State Data Exchange) updates Bridges information on SSI recipients.
- Enumeration Verification System matches SSNs entered on Bridges with SSNs on SSA records.
- SOLQ (State Online Query) reports point in time information on RSDI, Medicare, and SSI.

**FAP & SDA**

40 Qualifying Quarters displays Social Security credits.

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**BENEFICIARY DATA  
EXCHANGE  
(BENDEX)****All Programs**

BENDEX is the primary source for RSDI and Medicare benefit information. Each month, a BENDEX inquiry is sent to SSA on all new recipients.

The Social Security Administration response includes any new or changed RSDI and Medicare benefits for that person. After the initial MDHHS inquiry, a BENDEX report is generated whenever RSDI or Medicare begins, changes or stops for active MDHHS recipients.

**Note:** Black Lung Program data through 1973 is also shown. Later claims were processed by the Department of Labor & Economic Growth and do **not** appear on BENDEX.

**How BENDEX  
Works**

For every MDHHS recipient with a Social Security account number **or** claim number on Bridges, BENDEX cross-matches the name, Social Security number and date of birth against Social Security Administration's master beneficiary file. A discrepancy between Bridges and BENDEX information will result in no match.

A match by claim number, if available, is attempted first because it is the most reliable. Therefore, when a MDHHS client is an RSDI recipient, **enter the correct claim number in Bridges.**

**WORKER INQUIRIES  
TO SSA****SOLQ All  
Programs**

Worker inquiries to SSA are requested through Bridges.

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**Public Assistance  
Department  
Information  
Request**

When unable to reconcile discrepant information, send the DHS-3471, DHS/SSA Referral, to the SSA district office serving your area. **Limit its use** to situations in which written and/or automated information sources differ on client benefits. For example:

- To resolve a conflict between BENDEX and SDX or data and other evidence.
- To obtain retroactive and/or historical data unavailable via BENDEX or SDX.
- To refer a person potentially eligible for an SSA program.
- To determine the status of a claim pending with SSA.

**STATE DATA  
EXCHANGE (SDX)****All Programs**

The Social Security Administration provides daily SDX data on Michigan's SSI applications, denials, openings, reopenings, closures, addresses and other changes. Central office uses this information to open and update MA program code A, B and E cases on Bridges.

The Social Security Administration provides monthly SDX payroll data on SSI recipients living in Michigan. Central office uses this data to update the state SSI payment file which is used to issue state SSI payment warrants.

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**ENUMERATION  
MATCH****All Programs**

The ongoing effort to assign Social Security numbers is monitored by the Enumeration Verification System which validates Social Security account numbers entered on Bridges against SSA data. When an SSN is verified there will be a check mark in the Validated by SSA box on the Individual Information screen of Bridges.

**LEGAL BASE****FIP**

45 CFR 205.56-.58  
MCL 400.83

**MA**

MCL 400.10.,.83

**SDA**

Annual Appropriations Act  
Michigan Administrative Code; R 400.3151-400.3180

**FAP**

7 CFR 273.2 (f) (1) (r) (a)