
PARTNERSHIPS

The adult services worker (ASW) has a critical role in developing and maintaining partnerships with community resources. To facilitate these partnerships the adult services worker will:

- Advocate for programs to address the needs of clients.
- Emphasize client choice and quality outcomes.
- Encourage access and availability of supportive services.
- Work cooperatively with other agencies to ensure effective coordination of services.
- Coordinate available resources with Home Help services in developing a plan of care that addresses the full range of client needs.

The Medicaid State Plan program for personal care services is Home Help. Medicaid (MA) also includes several other programs, listed below, with personal care services. ASWs should be familiar with each of the programs to help clients understand what resources are available to them.

COMMUNITY MENTAL HEALTH (CMH)

Many clients are eligible to receive both, Home Help services and mental health services through the local Community Mental Health Services Programs (CMHSPs) or Prepaid Inpatient Health Plans (PIHPs). ASWs should contact their local CMH for procedures on how to obtain protected client information for mutual clients.

Clients who live in unlicensed settings where Home Help services may be provided include:

- Own home/apartment, either living alone or with roommates or relatives. Client's name is on the lease or mortgage.
- Home of a family member.
- Supported independent setting (formerly called SIP homes). The lease is held by an individual that is **not** also the individual caregiver or agency provider/caregiver of other services such as Home Help.

Note: The instrumental activities of daily living (IADLs) in shared living arrangements must be divided by **one half** unless justified.

Community Living Supports (CLS)

Clients eligible for Home Help services authorized by the adult services worker may also receive Community Living Supports (CLS) authorized through the local Community Mental Health Services Programs (CMHSPs) or Prepaid Inpatient Health Plans (PIHPs). Community Living Supports services cannot **duplicate** or **replace** Home Help services. Clients who are seeking personal care services and are eligible to receive both programs, must first apply for Home Help services as Home Help is the first payer.

The client's plan should clearly identify where Home Help and Community Living Supports are **complementary**. The ASW determines the need for services based on the MDHHS-5534, Adult Services Comprehensive Assessment. If the client is receiving the maximum authorized through Home Help and still needs additional hands-on assistance with some ADLs and/or IADLs in order to remain at home, Community Living Supports services may be used to provide that additional direct physical assistance which exceeds the cost of care determined by the Michigan Department of Health and Human Services (MDHHS) comprehensive assessment.

Unlike Home Help, which only provides direct hands-on assistance with ADLs and IADLs, Community Living Supports services typically are used for skill development or supervision. In such situations, the use of both Home Help and Community Living Supports is permitted as the services are **different** and **not a duplication**.

The Community Living Supports services may not supersede or replace Home Help services. The client must exhaust all available services under Home Help before seeking Community Living Supports.

HOME HEALTH CARE

Home Health services must be ordered by a physician and provided by a Medicare certified Home Health agency. Home Health is intended for individuals requiring services on an intermittent basis. To enroll with Medicaid, Home Health agencies must be Medicare certified. This is accomplished through an

accrediting agency such as Accreditation Commission for Health Care (ACHC) or Community Health Accreditation Partner (CHAP).

Funded by Medicaid

Medicaid will pay for the following services for eligible clients:

- Nursing services provided by or under the supervision of a registered nurse on an intermittent basis including, but not limited to:
 - Administration of prescribed medications which cannot be self-administered.
 - Changing of in-dwelling catheters.
 - Applications of dressings involving prescribed medications and aseptic techniques.
 - Teaching the beneficiary, available family member, willing friend or neighbor, and/or caregiver to carry out nursing services.
 - Observation and evaluation of a beneficiary whose condition is unstable or to ensure stability of a beneficiary who has an established disability or frail condition.
- Physical therapy.
- Occupational therapy.
- Speech therapy.
- Medical supplies, durable medical equipment, and appliances when provided in conjunction with nursing, physical therapy, or occupational therapy services.
- Aide services.

If aide services are ordered without an accompanying need for nursing services, personal care by a Home Help caregiver or agency provider may be more appropriate.

Questions regarding Home Health services or possible duplication of services should be directed to:

Michigan Department of Health and Human Services
Home Help Services Policy Section

Capitol Commons Building
400 S. Pine Street
Lansing, MI 48909
MDHHS-HOME-HELP-POLICY@michigan.gov

Funded by Medicare

Medicare may cover Home Health services for persons who are:

- Over age 65.
- Some disabled people under age 65.
- People of all ages with end-stage renal disease (permanent kidney failure requiring dialysis or kidney transplant).

Medicare can pay for the following part-time and/or intermittent services if medically necessary and ordered by a physician:

- Skilled nursing services.
- Physical therapy.
- Speech therapy.
- Medical social work.
- Home Health aide.
- Occupational therapy.

If the client needs any of the above services Medicare may also cover medical supplies and/or durable medical equipment if necessary and ordered by physician.

Home Help personal care services may be authorized in addition to Home Health care as long as they do not duplicate services provided by the Home Health agency.

Example: Mr. Brown receives assistance with bathing from the Home Health aide on Monday, Wednesday, and Friday. The adult services worker may approve assistance for bathing for the remaining days, if needed.

AREA AGENCIES ON AGING (AAA)

Refer clients 60 years and older who are **not** Medicaid eligible to an Area Agency on Aging (AAA) for personal care/chore services.

For a list of Michigan's sixteen area agencies on aging and the services they provide see <http://www.michigan.gov/miseniors>.

MI CHOICE WAIVER

The MI Choice waiver program provides home and community-based services for individuals:

- Aged (65 and over) and disabled persons 18 and over who meet the MA nursing facility level of care.
- Who require at least two MI Choice services on a continual basis, one of which must be supports coordination.
- Meet Medicaid financial eligibility criteria; see BEM 106, MA Waiver for Elderly and Disabled.

The Michigan Department of Health and Human Services, Home and Community Based Services Section, administers the waiver through contracts with Pre-paid Ambulatory Health Plan (PAHP), commonly referred to as waiver agencies. For a list of the waiver agencies see **Exhibit II in BEM 106**.

Services covered under the waiver include:

- Adult day health.
- Chore services.
- Community Health Worker.
- Community living supports.
- Community Transportation.
- Counseling.
- Environmental accessibility adaptations.
- Fiscal intermediary.
- Goods and services.
- Non-medical transportation.
- Nursing services.
- Personal emergency response systems.
- Private duty nursing/respiratory care.
- Respite.
- Specialized medical equipment and supplies.
- Supports coordination.
- Training.

MI Choice participants **cannot** receive services from both the **Home Help program** and the **waiver** as this is a duplication of Medicaid services. The program enrollment type (PET) codes for the MI-Choice waiver include:

MIC-COMM, MI Choice in the Community.

MIC-CSSP, MI Choice Significant Support Participant (SSP indicator).

MIC-HOSH, Hospice (in community) along with MI Choice.

MIC-HSSP, Hospice (in community) along with MI Choice Significant Support Participant (SSP).

HOSPICE

Hospice provides palliative and supportive services to meet physical, psychological, social, and spiritual needs of terminally ill patients and their families. The care focuses on pain control, comfort and emotional support for the dying person and their family. Most of the care is provided in the person's home.

Conditions of eligibility for hospice care paid by Medicaid:

- A doctor **must** certify the person has six months or less to live.
- The person must know about the illness and about how long he or she is expected to live.
- The person must choose to receive hospice services.

Home Help personal care services may be authorized to a client living at home in addition to hospice care as long as they do not duplicate services provided by hospice.

Example: Mr. Brown receives assistance with bathing from hospice on Monday, Wednesday, and Friday. The adult services worker may approve assistance for bathing for the remaining days, if needed.

Hospice **must** contact the local office if personal care services are needed. A written plan of care must be requested from hospice services. Review the hospice plan of care to assure services are not duplicated. Determine what services to authorize and provide documentation in the client's service plan.

The program enrollment type (PET) code for the hospice program that allows for Home Help services is HOS-COMM, Hospice at Community.

**HOME HELP FOR
FAMILY
INDEPENDENCE
(FIP) GROUP
MEMBERS**

If it appears that a member of the FIP group needs Home Help services, the family independence specialist (FIS) will make a services referral to the adult services unit. Follow referral and case opening procedures. Home Help services for FIP group members are provided for the group member who meets Home Help eligibility requirements.

**TRAUMATIC BRAIN
INJURY (TBI)**

Clients with traumatic brain injury in Adult Community Placement (ACP) may qualify for MI Choice services within the residential setting; see ASM 085, Coordination with Other Agencies.

**ADOPTION
SUBSIDY**

Clients with an open adoption subsidy case are eligible to receive Home Help services if they meet eligibility criteria. A comprehensive assessment must be completed to determine need for services. The use of both Home Help and adoption subsidy is permitted as the programs are different and not considered a duplication of services.

**COMMUNITY
TRANSITION
SERVICES**

Community Transition Services (CTS) is part of Medicaid Home and Community Based Services (HCBS). The goal of the program is to assist residents in facility settings who would like to explore community-based living options. CTS will pay for non-reoccurring expenses necessary to enable an individual that is transitioning from a nursing facility or other institutional setting to the community to establish a basic household. One-time transition services may include:

- Housing and security deposit required to secure adequate accommodations within the community.

- Household needs such as furniture, window coverings, food preparation items and linens.
- HCBS personal care. Temporary personal care services paid for by the CTS program until Home Help or other HCBS program can start.
- Health and safety needs such as pest removal, allergen control and cleaning services.
- Assistance with utility services initiation fees including telephone, electricity, heating, and water.
- Various transition supports and services.

Role of the Transition Agent

The community transition agent is responsible for transitioning the client to the community. The goal of the transition agent is to have services in place upon discharge. The agent will:

- Contact the adult services unit in the local office prior to the resident's discharge from a facility to establish how soon a referral should be made prior to transitioning.
- Coordinate referral time frame and completion of a DHS-390, Adult Services Application, and a DHS-54A, Medical Needs form, with the adult services worker.
- Invite the adult services worker to case planning meetings.
- Coordinate a home visit assessment date and alternative plans until Home Help is implemented.

Role of the Adult Services Worker

After a referral is made to the adult services unit, the ASW will:

- Collaborate with the transition agent on implementing Home Help services.
- Visit the client in the facility prior to transition, if possible (best practice).
- Inform the client that their individual caregiver or agency provider/caregiver must enroll in CHAMPS and be

screened for criminal history. Home Help payments cannot be approved prior to the criminal history screen.

- Coordinate a face-to-face home visit and a comprehensive assessment on the day of transition or soon after transition (best practice).
- Participate in case management meetings involving the client to assure needs are met, if possible (best practice).
- Payments for Home Help services must not begin until the client has transitioned to an independent setting.
- Referrals received from Community Transition Services, hospice, a hospital, or Adult Protective Services should be treated as a priority.

Note: If the client is receiving CTS services, the Home Help case can be opened for services, but payment **cannot** be made until CTS personal care services has ended. **Do not** deny a referral if the client is residing in a residential facility at the time of request for services.

Example: When a referral for Home Help is made at the time a client is in a nursing home, the clients MA/PET will have a nursing home PET code. If a referral for Home Help is made at the time a client is incarcerated the PET code may show incarceration.

Special Adult Protective Services Home Help Component

Special Adult Protective Services (APS) Home Help services payments may be utilized to support vulnerable adults at risk of harm from abuse, neglect and/or exploitation. These funds are limited and utilized to reduce the individual's risk of harm and increase their safety, **on a temporary basis**, until a permanent resolution is established.

These services may be utilized to support an Adult Protective Services plan for individuals who are also receiving Home Help services payments. When an adult in need of protective intervention is also receiving Home Help services payments, the Adult Protective Services payments may not be utilized for services covered through Home Help.

Process payments for Adult Protective Services/Home Help locally after the following requirements are met:

- The case is open for Adult Protective Services on MiAIMS.
- The caregiver is enrolled in Bridges with a service type of Home Help. Individual caregivers and agency providers must also register as a vendor with the State of Michigan. Caregivers must register and update their information online using SIGMA at www.michigan.gov/SIGMAVSS.
- Documentation supports the need for Home Help services as a part of the Adult Protectives Services plan of care.
- Payments are entered through the **Payments Tab** in **MiAIMS**.

There are no financial eligibility requirements to receive these service payments as they are not covered through Medicaid, Title XIX monies. Adult Protective Services payments must be utilized only when there is no other funding source available or other funding sources have been exhausted.

Note: Home Help payments for adults in need of protection cannot exceed \$1000 in a twelve-month fiscal year. No exceptions can be made to this policy.

PACE (PROGRAM OF ALL-INCLUSIVE CARE FOR THE ELDERLY)

The Program of All-Inclusive Care for the Elderly (PACE) is an innovative model of community-based care that enables individuals 55 years of age or older, who are certified by their state as needing nursing facility level of care, to live as independently as possible in the community.

PACE provides an alternative to traditional nursing facility care by offering pre-paid, capitated, comprehensive health care services designed to meet the following objectives:

- Enhance the quality of life and autonomy for frail, older adults.
- Maximize the dignity of and respect for older adults.

- Enable frail, older adults to live in the community as long as medically and socially feasible.
- Preserve and support the older adult's family unit.

The financing model combines payments from Medicare and/or Medicaid, allowing PACE organizations to provide all needed services rather than be limited to those reimbursable under the Medicare and Medicaid fee-for-service systems.

The PACE organization becomes the sole source of service for Medicare and Medicaid beneficiaries who choose to enroll in a PACE organization. **Home Help services must not be approved for individuals receiving PACE.**

The PET code for PACE participants will start with PCE. To identify whether a client is receiving services through PACE, one of the following PACE organizations will be listed as the medical provider.

PACE of Southeast Michigan- Rivertown
250 McDougall
Detroit, Michigan 48207

PACE of Southeast Michigan - Southfield
24463 West Ten Mile Road
Southfield, Michigan 48033

PACE of Southeast Michigan - Warren
30713 Schoenherr Road
Warren, Michigan 48088

PACE of Southeast MI - Sterling Heights
355501 Mound Rd
Sterling Heights, Michigan 48310

Care Resources
4150 Kalamazoo Ave SE
Grand Rapids, Michigan 49508

Sr. Care Partners
200 West Michigan Avenue #103
Battle Creek, Michigan 49017

Sr. Care Partners
445 West Michigan Avenue

Kalamazoo, Michigan 49001

Life Circles, PACE - Muskegon
560 Seminole Rd
Muskegon, Michigan 49002

Life Circles, PACE - Muskegon
560 Seminole Road
Muskegon, Michigan 49444

Life Circles - Holland
12330 James Street
Holland, Michigan 49424

PACE of Southwest Michigan
2900 Lakeview Avenue
St. Joseph, Michigan 49085

VOANS Senior Community Care
1921 East Miller Road
Lansing, Michigan 48911

Great Lakes PACE
3378 Fashion Square Boulevard
Saginaw, Michigan 48603

Huron Valley PACE
2940 Ellsworth Road
Ypsilanti, Michigan 48197

Genesys PACE of Genesee County
412 E. First Street
Flint, Michigan 48502

Thome PACE
2282 Springport Road
Jackson, Michigan 49202

Community At PACE, Inc.
231 West Pine Lake Drive
Newaygo, Michigan 49337

PACE Central Michigan
1750 E. Bellows
Mt. Pleasant, Michigan 48857

PACE North
2325 N. Garfield Rd
Traverse City, MI 49686

See BEM 167, Program of All Inclusive Care for the Elderly (PACE), for more information regarding PACE.

MI HEALTH LINK PROGRAM

See ASM 126, MI Health Link Program, for information regarding the integrated care demonstration project.

PROGRAM ENROLLMENT TYPE (PET)

In order to effectively coordinate Home Help services and avoid duplication of services, the client's program enrollment type (PET) must be reviewed to determine enrollment in other programs. Under Medicaid, the PET is used to indicate the type of services the client is receiving.

The adult services worker must verify the client's PET code status in MIAIMS under the Bridges Eligibility screen; see MSA bulletin 17-40, Modernizing Continuum of Care (MCC).

Description of PET Codes

The following are PET code descriptions:

Long Term Care Facility

LTC-CMCF, Nursing Facility residing at County Medical Care Facility.

LTC-NFAC, Nursing Facility (not CMCF).

LTC-NFAC, Hospital LTC Unit.

LTC-NFAC, Hospital Swing Bed.

LTC-NFAC, Ventilator Dependent Care Unit (VDCU).

Clients with a PET code of "LTC" are receiving services in:

- Nursing facility.
- County medical facility.
- Hospital long-term care facility.
- Hospital swing bed.

Client(s) with the above PET code status **cannot** receive Home Help services while admitted in these facilities.

Medicaid Health Plan

MHP-COMM, Medicaid Health Plan. Client(s) with MHP-COMM code are enrolled in a Medicaid Health Plan. Home Help services can be approved for clients with this status code.

PACE

PCE-CMCF, Pace and residing in County Medical Care Facility (CMCF).

PCE-COMM, PACE living in the Community.

PCE-HOSH, Pace receiving Hospice at home.

PCE-HOSN, Pace receiving Hospice in a Nursing Facility (not CMCF).

PCE-HOSR, PACE receiving Hospice at Hospice Residence Facility.

PCE-NFAC, PACE residing in Nursing Facility (not CMCF).

Home Help services **must not** be approved for individuals receiving PACE. This would be a duplication of benefits.

MI Health Link

Client(s) who are enrolled into MI Health Link (HML) **must not** be approved for Home Help. MHL recipients are part of Integrated Care Organization (ICO) and will have ICO named in the code. See ASM 126 MI Health Link Program, for PET code description.

Hospice

MHP-HOSH, Medicaid Health Plan with Hospice-Home.

HOS-COMM, Hospice at Community.

Clients receiving hospice services while living in their home and the above PET codes may also receive Home Help services. Home Help services **cannot** be approved for clients residing in a hospice residence, nursing facility, or adult foster care home.

Hospice services must be utilized prior to Home Help services. Home Help may be approved in addition to hospice care and must not duplicate or replace hospice services. The adult services worker must contact the hospice coordinator to verify the service and frequency provided by hospice.

MI Choice Waiver

MIC-CSSP, Mi Choice in the Community with Significant Support Participant Indicator.

MIC-HOSH, MI Choice receiving Hospice at home.

MIC-COMM, MI Choice in Community.

MIC-HSSP, MI Choice Significant Support Participant (SSP) receiving Hospice at home.

Client(s) with a MIC PET code are receiving services from the MI Choice Waiver. Participants of the MI Choice Waiver **cannot** receive services from both the waiver and Home Help services.

Institutional Status

INC-JAIL, Incarceration Jail.

INC-JDET, Incarceration Juvenile Detention.

INC-PRSN, Incarceration Prison.

Clients with the above PET code descriptions **cannot** receive Home Help services as they are involuntarily residing in a detention facility. Medicaid does not reimburse for services provided to individuals who are incarcerated in a detention facility against their will.

State Psychiatric Facility

SPF-INPT, State Psych Facility.

Clients residing in a state psychiatric facility **cannot** received Home Help services.

For a complete list of PET codes, refer to MSA Bulletin 17-40, Modernizing Continuum of Care (MCC) - Changes to Eligibility Inquiry/Response Transactions and CHAMPS Unique Health Plan ID.