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Michigan IV-D Child Support Manual
Michigan Department of Health and Human Services

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1. Introduction

The Federal Child Support Portal\(^1\) is a web application that provides IV-D staff access to nationwide location, income, asset, and employment information. The Portal is hosted by the Federal Parent Locator Service (FPLS),\(^2\) a computerized national location network operated by OCSE. A link to the Portal is on the mi-support home page.

The Portal provides access to applications that assist IV-D workers with locate, establishment, enforcement, and review and modification of child support orders. The data available on the Portal is from federal databases and may not always match the data in the Michigan Child Support Enforcement System (MiCSES). IV-D workers should exercise caution when adding or updating information on the Portal because it will update federal data.\(^3\)

IV-D workers must access Portal applications and data only for IV-D purposes to perform work on IV-D cases. Accessing Portal data for non-IV-D purposes is not permitted except as specifically authorized in Office of Child Support (OCS) policy.

According to OCSE, as of September 2016, every state participates in at least one Portal application. States’ participation in the Portal is voluntary.

On May 4, 2012, Michigan implemented the Portal.\(^4\) In June 2012, MiCSES Help Desk staff assigned the Default View user role\(^5\) to all Friend of the Court (FOC), OCS, Prosecuting Attorney (PA), and Attorney General (AG) workers. The workers

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\(^1\) Except for a few instances, the Federal Child Support Portal (formerly known as the State Services Portal) will be referred to as "the Portal" throughout this manual section.

\(^2\) Ref: the federal Office of Child Support Enforcement (OCSE) Federal Case Registry Interface Guidance Document and Federal Parent Locator Service Information for Families for more information about the FPLS.

\(^3\) Only authorized IV-D workers have update capability.

\(^4\) This occurred with the MiCSES 8.0.2 Release.

\(^5\) Ref: Subsection 5 of this manual section for more information about accessing the Portal and user roles.
were also assigned the LGAD IDs\(^6\) needed to access the Portal from mi-support. The Federal Child Support Portal Implementation Table (Ref: Exhibit 3.06E1) lists all of the Portal applications implemented in Michigan as of August 2018 and their implementation dates.

2. **Portal Welcome Page**

When a IV-D worker logs into the Portal and agrees to the security statement, the Portal Welcome page opens. From the Welcome page, the IV-D worker can open the Portal applications (s)he is authorized to access. The applications will appear in a drop-down list from the navigation bar at the top of the Welcome page. The drop-down list will include only those applications that the IV-D worker is authorized to use.

Each state’s Welcome page has the same structure and categories of information, but much of the data on the page will be state-specific. The page will include the following information and resources:

- **Welcome** – A general description of the Portal.
- **Broadcast Alerts** – Provides information about system changes.
- **In the Spotlight** – Includes announcements about application enhancements.
- **Applications** – Identifies applications that the state has implemented, applications that the state has not implemented, and applications that have limited use.
- **Helpful Information** – Contains links to user guides, release documents and reports.
- **Calendar** – Shows upcoming federal holidays and other significant dates.
- **Quick Links** – Includes links to federal and state child support websites.

3. **Default View Applications**

The following federal Portal applications are available to all Michigan IV-D workers. Some applications also have functionality that is available only through limited or enhanced access.\(^7\)

3.1 **Department of Defense (DoD) Entitlement**

The DoD Entitlement application\(^8\) provides a report of detailed DoD entitlement data,\(^9\) including basic pay, allowances, and bonuses for active and reserve military service members. The service member’s mailing address is also

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\(^6\) LGAD ID stands for LGNet Active Directory Identification. LGAD is the domain maintained by the Department of Technology, Management & Budget (DTMB) for LGNet-based FOC and PA offices to use services on the State of Michigan network.

\(^7\) Ref: Subsection 5 of this manual section for more information about accessing the Portal.

\(^8\) For more information and screenshots on how to use this application, reference OCSE’s [DoD Entitlement Application Navigation Guide](https://www.ocsedepartment.com).

\(^9\) The Defense Finance and Accounting Service (DFAS) provides the DoD Entitlement data.
provided in the DoD report. (Ref: Exhibit 3.06E2 for a DoD Entitlement Response Report Sample.) The application returns data for service members who have an active child support case and do not have a family violence indicator on the Federal Case Registry (FCR). IV-D workers can search by Social Security number (SSN) for data on non-custodial parents (NCPs), custodial parties (CPs) and alleged or putative fathers.\textsuperscript{10}

There are 52 categories of entitlements. However, each DoD report includes only those categories that have an amount greater than zero.

Currently, wage data for military service members is included in the quarterly wage records.\textsuperscript{11} However, the quarterly wage data, which is accessed through Business Objects reports,\textsuperscript{12} does not itemize the different entitlement categories. The detailed income data is provided only through the DoD Entitlement application.

3.1.1 Benefits

OCSE created this application to assist states in setting realistic child support orders by providing more detailed and comprehensive income data for military service members. IV-D workers can review this detailed entitlement data to determine which amounts should be considered when calculating support. A review of the entitlement data may reveal that some categories of a member's entitlement income should not be included when calculating support or evaluating a review and modification request.

The DoD Entitlement application can also assist IV-D workers in verifying income provided by the NCP and CP. This independent verification of income is useful in the review and modification process, in order establishment, or for IV-D workers responsible for approving arrears payment plans.

3.1.2 Military Adjustments

Michigan law\textsuperscript{13} allows FOCs to administratively modify a child support order when a payer is called to active duty for more than 30 days. The payer is responsible for requesting the military adjustment in writing and providing income information in support of the request for an

\textsuperscript{10}Ref: OCSE's DoD Entitlement Application Navigation Guide.
\textsuperscript{12}Ref: MiCSES Customer Information Guide: Data Warehouse for more information about reports that are available through Business Objects.
\textsuperscript{13}Michigan Compiled Law (MCL) 552.615a.
adjustment.\textsuperscript{14} The DoD Entitlement application is a resource for verifying or initially collecting relevant income information when evaluating the NCP’s request for an adjustment.

3.1.3 User Roles

The DoD Entitlement application has two user roles: Default View and Department of Defense (DoD) Entitlement Administrator.

A. Default View

IV-D workers with the Default View user role can submit requests and view or print\textsuperscript{15} responses to their requests. Responses will remain available on the Portal for 30 days.

B. DoD Entitlement Administrator\textsuperscript{16}

The DoD Entitlement Administrator is an enhanced access role that can view or print responses of other IV-D workers. This may be necessary if the requestor is unable to retrieve his/her own responses due to an absence from the office. DoD responses are available only for 30 days. To narrow the results to a specific user, the DoD Entitlement Administrator can search responses by user ID. The DoD Entitlement Administrator cannot submit requests for DoD entitlement information unless (s)he also has the Default View user role.

The DoD Entitlement Administrator user role is limited to:

- OCS support specialist team leads;
- OCS Central Operations supervisors/managers;
- Supervisors in the OCS, FOC, PA and AG offices who have a business need for this role (e.g., they supervise IV-D workers who use the DoD Entitlement application);
- Other IV-D workers who have a business need for this role and have supervisor approval; and
- MiCSES staff responsible for investigating incident reports regarding the use of the DoD Entitlement application.

\textsuperscript{14} Ref: State Court Administrative Office (SCAO) Administrative Memorandum (ADM) 2007-02, Adjustments of Child Support for Payers Called to Active Duty Military Service.

\textsuperscript{15} OCS discourages printing DoD Entitlement reports because they contain confidential data. Printed reports must be safeguarded, which may include labeling the report, as described in Section 1.10, “Confidentiality/Security,” of the Michigan IV-D Child Support Manual.

\textsuperscript{16} Ref: Subsection 5 of this manual section for information about obtaining this user role.
3.2 Electronic Document Exchange (EDE)\textsuperscript{17}

The EDE application allows Michigan IV-D workers to securely exchange child support documents and intergovernmental forms with other states and with other Michigan counties.\textsuperscript{18} While the EDE is a secure, encrypted transfer method, IV-D staff are still responsible for following disclosure/non-disclosure policy\textsuperscript{15} when transmitting and downloading documents containing confidential information and/or federal tax information through the EDE. No additional encryption is necessary when transmitting documents through the EDE.

Documents received or sent in response to a request (i.e., a solicited document) from another county or state using EDE remain available for 30 days to view or download. Documents sent to another county or state that were not requested are called “unsolicited” documents. Unsolicited documents are available for 60 days. A solicited document may be sent to another county or state as an unsolicited document and will remain available for view and download as an unsolicited document for an additional 60 days before it is deleted.

\textbf{Note:} Michigan IV-D workers also have the option to use the MiCSES \textit{Historical Reprints} (FHST) screen upload functionality,\textsuperscript{20} which is also a secure way to upload, share and store documents permanently in MiCSES without using encryption.

Not every state participates in EDE. There is a link on the Portal Welcome page to the \textit{EDE State Status Map and Information} document that shows which states are participating in EDE. The link is under the General tab in the Helpful Information section. Several of the states closest to Michigan, including Indiana, Illinois, and Ohio, participate in EDE.

3.2.1 EDE Benefits

EDE allows states to quickly and securely send and receive documents. The benefits of using EDE to transfer documents include:

- Reducing the mailing and postage costs associated with delivering documents to other states and between Michigan counties;
- Expediting the delivery of documents;
- Securely delivering documents without the need for encryption;
- Eliminating the risk of lost mail and misdelivered documents; and

\textsuperscript{17} \textbf{Ref:} OCSE’s \textit{Guide to Navigating the Electronic Document Exchange Application} and the \textit{Electronic Document Exchange (EDE) Job Aid} for detailed information on how to use the EDE application.

\textsuperscript{18} \textbf{Ref:} Sections 7.01, “Intergovernmental Overview,” and 7.10, “Responding Cases,” of the \textit{Michigan IV-D Child Support Manual} for information on how the EDE application is used in intergovernmental cases.

\textsuperscript{19} \textbf{Ref:} Section 1.10 of the \textit{Michigan IV-D Child Support Manual} for more information.

\textsuperscript{20} \textbf{Ref:} IV-D Memorandum 2018-005, \textit{Uploading Documents to the Historical Reprints (FHST) Screen in the Michigan Child Support Enforcement System (MiCSES)}. 
• Automatically tracking document delivery, receipt and response.

3.2.2 EDE User Roles

The EDE has four user roles:

• Requestor;
• Responder;
• Requestor/Responder; and
• Superuser.

OCS decided to implement only two of the available roles: the Requestor/Responder (a.k.a. EDE Requestor/Responder) role and the Superuser (a.k.a. EDE Superuser) role. OCS determined that the Requestor and Responder roles were too limited to be useful for Michigan IV-D workers.

A. Requestor/Responder

The Requestor/Responder role is a Default View role that allows IV-D workers to:

• Request documents from another county or state participating in EDE;
• Respond to requests for documents from another county or state;
• View and download requested (i.e., solicited) documents received from another county or state;
• View and download unsolicited documents from another county or state; and
• Send unsolicited documents, including initiating intergovernmental referral packets, to another county or state.

All IV-D staff granted Default View access to the Portal are also granted the EDE Requestor/Responder role.

B. EDE Superuser

The EDE Superuser role is an Enhanced Access role that allows IV-D workers to:

• Perform all of the functions of the Requestor/Responder;
• View and print statewide reports summarizing EDE activity in PDF format;

21 Ref: Section 7.01 of the Michigan IV-D Child Support Manual for more information about solicited and unsolicited documents.
- Export report data in a spreadsheet format; and
- Unassign work previously assigned.

C. County Role Requirements

There is no limit to the number of IV-D workers to whom the EDE Requestor/Responder role may be assigned for a county. However, each county must designate at least one IV-D worker for the EDE Superuser role in each office (i.e., PA office, FOC office, or combined PA/FOC office). A IV-D worker does not need to have the LOA role to be granted the EDE Superuser role. IV-D staff may request the EDE Superuser role by submitting a IV-D Program Request for Computer Access (DHS-393) or IV-D Program Request for Changing Computer Access (DHS-395).

A IV-D worker may have the EDE Superuser and EDE Requestor/Responder roles concurrently.

3.2.3 EDE Documents

Each state IV-D program that participates in EDE will specify the types of documents it will provide (make available) to other states’ IV-D programs through the EDE. The state IV-D program will choose the document types from a list created by OCSE. After a state’s IV-D program specifies which types of documents it will provide, only those document types will appear in the drop-down list of documents that IV-D staff in other states can request. Michigan will provide all of the following document types to other states:

<table>
<thead>
<tr>
<th>Child Support Documents</th>
<th>Intergovernmental Forms</th>
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<tbody>
<tr>
<td>• Affidavit of paternity (Affidavit of Parentage [AOP])</td>
<td>• Acknowledgment (Transmittal #1 page 3) (Child Support Enforcement Transmittal #1 – Initial Request Acknowledgment)</td>
</tr>
<tr>
<td>• Arrears calculation with balance</td>
<td>• Affidavit (Declaration) in Support of Establishing Paternity (Parentage)</td>
</tr>
<tr>
<td>• Birth certificate</td>
<td>• Child Support Enforcement Transmittal #1 – Initial Request</td>
</tr>
<tr>
<td>• Financial record</td>
<td>• Child Support Enforcement Transmittal #2 – Subsequent Actions</td>
</tr>
<tr>
<td>• Genetic testing results</td>
<td></td>
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<tr>
<td>• Medical-support-only order</td>
<td></td>
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<tr>
<td>• National Medical Support Notice (NMSN)</td>
<td></td>
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<tr>
<td>• Notice of lien form</td>
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</table>

22 When the EDE application was implemented in Michigan in August 2018, OCS assigned the EDE Superuser role to each office’s Local Options Administrator (LOA). Ref: Section 1.10 of the Michigan IV-D Child Support Manual for more information about obtaining roles.
### Child Support Documents
- Notice to withhold income for child support (*Income Withholding for Support*)
- Order to withhold income for child support
- Photo ID of CP
- Photo ID of NCP
- Support order

### Intergovernmental Forms
- *Child Support Enforcement Transmittal #3 – Request for Assistance/Discovery*
- General Testimony
- Locate data sheet (*Child Support Locate Data Request*)
- Notice of Determination of Controlling Order
- Registration Statement (*Letter of Transmittal Requesting Registration*)
- Uniform Support Petition

#### 3.2.4 EDE Functionality

The EDE allows for the secure request and transmission of documents between other EDE users. Michigan IV-D workers will be able to do the following using the EDE:

A. Request Documents

Michigan IV-D workers who need a document from another IV-D program to process a case will request the document from the other state’s IV-D program. If Michigan IV-D workers provide an email address when they make a request using the EDE, they will receive an email notification when a response arrives.

B. Respond to Requests From Other EDE Users

Michigan IV-D workers will respond to other IV-D programs’ requests for documents needed to process a case. Requests are deleted from EDE after 30 days. To respond to a request, the Michigan IV-D worker must “assign” the task to himself/herself. Once the task is assigned, no other IV-D worker can work the request. If the request cannot be met, the IV-D worker must indicate in EDE that the requested documentation cannot be provided and select a reason from the list provided. Once this response is sent, the request is no longer displayed in EDE. If necessary, the IV-D worker can indicate the request is pending, which will reset the number of days before the request is deleted to 60 days.

C. View and Download Responses

Michigan IV-D workers will view and download other IV-D programs’ responses to requests sent out by Michigan IV-D workers.
D. Send Unsolicited Documents

Michigan IV-D workers will send unsolicited documents to other IV-D programs when appropriate. For example, Michigan PA and FOC workers will send intergovernmental referrals to other IV-D programs. The Michigan Interstate Central Registry (ICR) will also send responding intergovernmental referrals to the appropriate Michigan county offices.  

E. Download Unsolicited Documents

1. Receive Unsolicited Documents

The Michigan ICR will receive unsolicited documents such as incoming responding intergovernmental referrals sent from another state’s IV-D program through the EDE. The Michigan ICR will review the unsolicited documents and forward them to the appropriate FOC or PA office.

2. Work Unsolicited Documents

Michigan IV-D workers will download unsolicited documents sent to their county office. While not all unsolicited documents will come from the Michigan ICR, IV-D workers will need to download all unsolicited documents regardless of where they come from. Unsolicited documents will remain available for view and download on the EDE for only 60 days before they are deleted.

3. Monitor Unsolicited Documents

The Michigan ICR will monitor the EDE to ensure unsolicited documents are opened by the county office to which they are sent. The Michigan ICR will send the local IV-D office an email when there are 21 days remaining before the unsolicited documents are deleted from the EDE.

F. Run and View Reports

IV-D workers with the EDE Superuser role will be able to run and view reports on incoming and outgoing documents and requests sent to and by the Michigan Child Support program.

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23 Ref: Section 7.01 of the *Michigan IV-D Child Support Manual* for more information about the ICR’s process.
3.3 eEmployer

The Portal’s eEmployer\textsuperscript{24} application allows IV-D workers with the Default View role to search for employer information from the FPLS. The employer information includes mailing addresses, contact numbers, email addresses, and Federal Employer Identification Numbers (FEINs), as well as additional information provided by employers.

The eEmployer application has two search functions:\textsuperscript{25}

- e-IWO Employer Search, which provides information on employers participating in the e-IWO portal;\textsuperscript{26} and
- National Directory of New Hires (NDNH)\textsuperscript{27} Employer Search, which provides employer information that any state or federal agency has reported to the NDNH.

In October 2016, OCSE enhanced the eEmployer application to allow employers to update demographic information\textsuperscript{28} directly in the Portal. In addition to contact information, employers may add or update information about:

- Whether medical insurance plans are offered, as well as details about the insurance provider(s);
- Third-party administrators and Professional Employer Organizations;\textsuperscript{29} and
- Whether the employer has a pension plan for its employees.

OCS Central Operations IV-D workers may use eEmployer to maintain employer records in MiCSES. It is possible to obtain an FEIN and other source of income (SOI) information through the eEmployer application even if the information is not available through MiCSES or the Data Warehouse. Information about insurance plans and third-party administrators can also streamline National Medical Support Notice (NMSN) processing both centrally and by FOCs if additional information is required to update MiCSES. In addition, IV-D workers may use the pension information for an SOI when establishing or

\textsuperscript{24} This application was formerly referred to as “Employer Search” and “e-IWO.” e-IWO now refers to a different Portal application. Ref: Subsection 4.3 of this manual section.

\textsuperscript{25} For more information on how to perform searches in the eEmployer application, reference the MiCSES Customer Information Guide: Federal Child Support Portal.

\textsuperscript{26} All employers participating in the federal e-IWO portal may not be activated for e-IWO in MiCSES.

\textsuperscript{27} For more information on the NDNH, reference OCSE’s A Guide to the National Directory of New Hires.

\textsuperscript{28} Updates to demographic information will include a source code to indicate the source that updated the information (employer, NDNH, or Quarterly Wage).

\textsuperscript{29} An employer may use a Professional Employer Organization to handle certain aspects of human resources.
modifying an order, or when pursuing a Qualified Domestic Relations Order (QDRO) or an Eligible Domestic Relations Order (EDRO).\textsuperscript{30}

3.4 Federal Case Registry (FCR) Query

The FCR Query application has one user role, the Default View user role, that allows users to access real-time case and member data from the FCR. The FCR is a national registry of member and case information for all child support orders. Each state is required to maintain a state case registry (SCR) containing records of each case and child support order established or modified in the state. The FCR is a compilation of data from all of the SCRs. The FCR is one of the databases included in the FPLS. The FPLS is one of the tools that Michigan IV-D workers use to fulfill federal locate requirements.\textsuperscript{31} The IV-D program must locate IV-D case members for the purposes of establishing paternity and establishing, enforcing, and modifying child support orders.

Users can search the FCR Query application\textsuperscript{32} by Michigan IV-D Case ID, another state’s Case ID, or by the SSN of any case participant. The application will not return data on any member who has a family violence indicator on the FCR.\textsuperscript{33} FCR case information is available whether or not a state participates in the FCR Query application. Unlike QUICK,\textsuperscript{34} this application also informs IV-D workers when a participant is associated with multiple names, and it provides the aliases.

3.4.1 FCR Query Data

When searching by Case ID, the FCR Query provides the following case information:

- Case ID;
- Case Type – IV-D or Non-IV-D;
- Order Ind (Indicator) – “Y” if there is a known order, blank if there is no known order;
- Last Update Date – The date the case was last updated on the FCR;
- State; and
- County Code – The local office identifier assigned by the state.

\textsuperscript{30}Ref: IV-D Memorandum 2003-013, Qualified Domestic Relations Orders and Eligible Domestic Relations Orders: Obtaining and Disbursement for more information about QDROs and EDROs.

\textsuperscript{31}Ref: Sections 453(a)-(c) and 454(8) of the Social Security Act, and 45 Code of Federal Regulations (CFR) 303.70(a).

\textsuperscript{32}For directions on using the FCR Query application, reference OCSE’s FCR Query documentation.

\textsuperscript{33}This restriction applies to all Portal applications that return data from the FCR.

\textsuperscript{34}QUICK stands for “Query Interstate Cases for Kids.” Ref: Subsection 3.8 of this manual section for more information about QUICK.
The participant information includes details about each member on the case, including:

- SSN;
- Participant Name;
- Verification Type;\(^{35}\)
- State Member ID – The participant’s identifier assigned by the state child support program;
- Participant Type – The participant’s role in the case (CP, NCP, putative father, and child);
- Date of Birth – The participant’s date of birth as reported to the FCR;
- Date of Death – The participant’s unverified date of death as reported to the FCR, if applicable; and
- Gender – The participant’s gender as reported to the FCR.

3.4.2 FCR Query Benefits

The FCR Query application helps IV-D workers by:

- Providing access to the FCR immediately; there is no delay for the FCR batch to run and update MiCSES; and
- Allowing IV-D workers to view a participant’s information even if Michigan does not have a case associated with the member’s SSN in the FCR. This allows IV-D workers to discover if a Michigan IV-D case member who cannot be located in Michigan has a case in another state. The other state’s information may help locate the member for Michigan’s case.

3.5 Federal Collections and Enforcement (FCE)

The FCE application\(^{36}\) provides IV-D workers with access to federal tax refund offset (FTRO) and passport denial information. IV-D workers with the Default View user role are able to view standard FTRO and passport denial data. However, they are unable to view federal tax information or update information through the Portal.

3.5.1 Federal Tax Refund Offset (FTRO)\(^{37}\)

There are three FTRO user roles:

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\(^{35}\) Verification Type indicates whether the participant’s SSN is verified.

\(^{36}\) For information on using the Federal Collections and Enforcement application, reference OCSE’s Federal Parent Locator Service (FPLS) documentation.

• Default View;
• Extended FTRO View; and
• Full FTRO.

A. Default View

IV-D workers with the Default View role have no update capability but are able to view the following standard FTRO information:

• Federal Offset Program case detail history (except for tax refund offsets), including a list of other states where the NCP has an active case submitted to the Federal Offset Program;
• Local FOC office address and contact information;
• Federal Pre-Offset Notice data; and
• NCP address information.

B. Extended FTRO View

The Extended FTRO View role is an Enhanced Access role that allows approved IV-D workers to view the following extended FTRO information but does not provide update capability:

• Federal Offset Program case detail history;
• Local FOC office address and contact information;
• Federal Pre-Offset Notice data;
• NCP address information;
• FTRO collection information, including the name of any joint filer and whether or not an injured spouse claim has already been filed; and
• Case information (e.g., NCP’s name, address, exclusion indicators, etc.).

C. Full FTRO

The Full FTRO access role is a Limited-Use Application role that allows IV-D workers to view all of the information described in Subsections A and B above. In addition, IV-D workers with Full FTRO access are able to:

• Add/Update case information;
• Add/Update local FOC office address and contact information; and

38 This is the return address displayed on the federal Pre-Offset Notice.
39 Ref: Section 1.10 of the Michigan IV-D Child Support Manual for information on the proper handling of the NCP’s address information.
• Perform online transaction maintenance.

IV-D workers with full FTRO access will have the authority to update local FOC office addresses and contact information when the MiCSES Technical Communications Team or an authorized FOC representative requests an update.

IV-D workers with full FTRO access must **not** add or update case information or perform online transaction maintenance via the Portal because there is no way to synchronize updates sent through MiCSES with updates sent via the Portal.

3.5.2 Passport Denial

There are two Passport Denial user roles: Default View and Full Passport Denial. The Default View role has view privileges only. With the Full Passport Denial role, which is a Limited-Use Application role, IV-D workers are able to withdraw an NCP from passport denial. However, they must **not** certify an NCP for passport denial through the Portal.

3.6 Intergovernmental Reference Guide (IRG)

The IRG contains information on intergovernmental case processing for each state, including state law citations, processes and policies. IV-D workers frequently use the IRG to assist with any questions when working with another state in their intergovernmental case processing. The IRG also contains IV-D worker contact information such as direct email addresses and phone numbers. Contact information contained within the IRG is for IV-D workers only, and IV-D workers must not disseminate contact information to the public.

Prior to June 23, 2014, IV-D workers with view-only access to the IRG entered it through the OCSE website using the same username and password for all Michigan users. As of June 23, 2014, Michigan IV-D workers no longer access the IRG from the OCSE website. Instead, they access the IRG through the Portal. Any Michigan IV-D worker who attempts to view the IRG through the OCSE website will be denied access.

The IRG application on the Portal has two user roles:

• A read-only Default View role that allows IV-D workers to view the IRG, including IV-D worker contact information in other states; and

• A Limited-Use Application role that allows IV-D workers to edit the IRG in addition to viewing privileges.

40 Most of the Portal information about passport denial is in [Section 6.24, “Passport Denial/Restriction,” of the Michigan IV-D Child Support Manual](../michiganIVD(system)/..

41 Ref: Section 6.24 of the [Michigan IV-D Child Support Manual](../michiganIVD(system)/..) for more information about this user role.
Note: The DHS-393 and DHS-395 do not include this role. OCS Central Operations staff who need this role will request it through the MiCSES Help Desk.

Michigan IV-D workers who previously had an edit role on the OCSE IRG website were assigned the edit role for the IRG on the Portal.

3.7 Locate

The Locate\textsuperscript{42} application provides IV-D workers an alternative method for obtaining locate information. IV-D workers can conduct a search on an NCP, CP, putative father, or child. However, the application will not return data on a member who has a family violence indicator on the FCR.\textsuperscript{43} As with all the Portal applications available to child support workers, IV-D workers must use the Locate application for IV-D purposes only.

A user who has access to the Locate application and who has entered a government email address in the Portal when submitting a request will receive notification via email when responses are available on the Portal. Responses will remain available on the Portal for 30 days.\textsuperscript{44}

The Locate application retrieves address, employment and income data from the FPLS and the following agencies:

- National Directory of New Hires (NDNH) – Provides quarterly wage information, including unemployment income;

- Department of Veterans Affairs (VA) – Provides information on compensation and pension benefits for veterans;

- Social Security Administration (SSA) – Provides Title II\textsuperscript{45} benefits\textsuperscript{46} and Title XVI\textsuperscript{47} Supplemental Security Income (SSI) benefit information;

\textsuperscript{42} For details on using this application, reference OCSE’s Locate Application documentation.
\textsuperscript{43} Ref: OCSE’s Federal Case Registry Interface Guidance Document for more information about the FCR.
\textsuperscript{44} OCS discourages printing locate reports because they contain confidential data. Printed locate reports must be safeguarded, which may include labeling the report, as described in Section 1.10 of the Michigan IV-D Child Support Manual.
\textsuperscript{45} Ref: 42 United States Code (USC) 401-434, Federal Old Age, Survivors, and Disability Insurance Benefits.
\textsuperscript{46} SSA benefits include SSA Retirement, Survivors, Disability and Health Insurance Benefits for adults and child beneficiaries.
\textsuperscript{47} Ref: 42 USC 1381-1385, Supplemental Security Income for Aged, Blind, and Disabled.
- Department of Defense (DoD) – Provides address, employment status, and pay grade/rank for active, reserve and retired military personnel as well as annual salaries for retired personnel;\textsuperscript{48} and

- Federal Bureau of Investigation (FBI) – Provides address, income (annual salary or pension) and health coverage data for active, inactive or retired employees. (Ref: \textsuperscript{Exhibit 3.06E3} for a sample FBI locate report.)

The Locate application allows IV-D workers to request locate data for IV-D purposes and for non-IV-D purposes. Non-IV-D purposes include:

- Adoption or foster care;
- Parental kidnapping;
- Custody and visitation establishment or enforcement; and
- Other non-IV-D purposes, such as private attorney requests.

3.7.1 Benefits

The Locate application is another tool IV-D workers can use to help fulfill federal locate requirements.\textsuperscript{49} The data received through the Portal Locate application is identical to the data received through the MiCSES FCR batch process. However, there are advantages to using the Portal Locate application; for example:

A. NDNH data is available immediately through the Portal; and

B. The Locate application provides an alternative to submitting manual requests through the MiCSES Locate Request (LREQ) screen. Responses to LREQ requests can take from 10 days to two weeks, while the Locate application may result in receiving a response more quickly (between 2 and 10 calendar days).\textsuperscript{50}

Obtaining locate and income information more quickly can shorten the amount of time used to complete processes, such as review and modification. This also supports the Michigan Child Support Program’s Strategic Plan goal of delivering effective customer service, because faster processing times may lead to faster case resolution for parents.\textsuperscript{51}

\textsuperscript{48} The DoD income data provided in the Locate application is not as detailed as the income data provided in the DoD Entitlement application. Ref: Subsection 3.1 in this manual section for information on the DoD Entitlement application.

\textsuperscript{49} 45 CFR 303.3

\textsuperscript{50} Portal response times vary depending on the day of the week the request is sent and the response timelines of OCSE and the state IV-D program.

\textsuperscript{51} Ref: Partner Activities \rightarrow Strategic Plan on mi-support for more information on the child support program’s strategic goals.
3.7.2 User Roles

The three user roles for the Locate application are:

- Default View;
- Locate Non-IV-D user; and
- Locate Administrator.

A. Default View

IV-D workers with the Default View user role may submit locate requests and view or print responses for IV-D purposes only. As with all of the Portal applications, IV-D workers must use Locate only to obtain information on IV-D members/cases that they are assigned to.

B. Locate Non-IV-D User Role

The Locate Non-IV-D user role is an Enhanced Access role that allows IV-D workers to submit locate requests for non-IV-D purposes and view responses to those requests. With the exception of adoption responses, non-IV-D responses do not include wage and income data. This role is limited to OCS Central Operations IV-D workers who perform non-IV-D locate searches pursuant to strict federal regulations. No other IV-D workers are allowed to have this role.

The responses to non-IV-D requests have fewer data elements than the responses to IV-D requests. Persons who are authorized under 45 CFR 303.70 to have access to this data for non-IV-D purposes are not allowed to view/access all of the information that IV-D workers can view/access. Therefore, IV-D workers must not submit a IV-D request when the response data will be used for non-IV-D purposes. Also, because a IV-D request returns more data, IV-D workers must not submit a non-IV-D request when using the data for IV-D purposes.

C. Locate Administrator

The Locate Administrator user role is an Enhanced Access role that allows IV-D workers to view and print responses to other IV-D workers’ requests. To narrow the results to a specific user, the Locate

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52 Ref: Subsection 5 of this manual section for information on obtaining access to Portal applications.
53 OCS will publish Locate policy in the near future to include information on how IV-D workers request locate information for non-IV-D purposes and which IV-D workers are authorized to submit non-IV-D requests.
54 45 CFR 303.70
Administrator can search responses by user ID. A IV-D worker with the Locate Administrator role cannot submit locate requests unless the worker also has the Default View and/or Locate Non-IV-D user role.

The purpose of the Locate Administrator role is to allow:

- IV-D workers in a supervisory role to access responses to locate requests when the IV-D worker who submitted the request is not available (e.g., the worker is sick or unexpectedly out of the office). This is important because the Portal retains locate responses only for 30 days; and
- MiCSES staff to monitor use of the Locate application.

The Locate Administrator role is available to:

- OCS support specialist team leads;
- OCS Central Operations supervisors/managers;
- Supervisors in the OCS, FOC, PA and AG offices who have a business need for this role (e.g., they supervise IV-D workers who use the Locate application);
- Other IV-D workers who have a business need for this role and have supervisor approval; and
- MiCSES staff responsible for investigating incident reports regarding the use of the Locate application.

3.8 Query Interstate Cases for Kids (QUICK)

QUICK provides Michigan IV-D workers the ability to look at other states’ real-time case activity, financial information, and participant information. This reduces the number of requests to other states for information. IV-D workers from other states are likewise able to view Michigan’s case and financial information. IV-D workers can also find current contact information for IV-D workers in other states and easily navigate to the Intergovernmental Reference Guide (IRG) application via a hyperlink. As of May 2017, 45 states participate in QUICK.

All IV-D workers with the Default View user role have access to QUICK.

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55 Ref: Section 1.10 of the *Michigan IV-D Child Support Manual* for information about the incident reporting process.
57 The QUICK application includes a list of states that participate in QUICK. IV-D workers can also visit the [OCSE QUICK State Status page](#), which is updated monthly, for information on state participation.
3.8.1 QUICK Data

QUICK currently provides:

A. Case participant information on the NCP, CP, and child(ren);
B. Financial summary information, including current obligations, balances and last payments;
C. NCP payment details;
D. CP disbursement details;
E. Case activities, including locate, paternity, order establishment and enforcement; and
F. Intergovernmental contact information.

IV-D workers may search by the Michigan IV-D case ID and the other state’s case ID, or by the SSN of any case participant.\[58\]

3.8.2 QUICK Benefits

QUICK helps IV-D workers by:

A. Allowing access to information in real time without involving IV-D workers in the other state;
B. Expediting case management by providing data when IV-D workers need it; and
C. Improving the quality and timeliness of customer service responses.

4. Limited-Use Applications

The Portal applications described below have a very limited number of authorized users. Most IV-D workers will not have access to these applications. IV-D workers who need access to these applications to perform their work will be assigned the appropriate user roles. OCS staff and FOC or PA managers who have a business need and manager approval to access the applications described below may submit a DHS-393 or DHS-395. For Limited-Use Applications that are not listed on the DHS-393 or DHS-395, IV-D staff will enter a Help Desk ticket requesting that the OCS Policy Section assign the appropriate role.

4.1 Data Reliability Audit (DRA)\[59\] Portal Upload

The Social Security Act\[60\] requires OCSE to perform data reliability audits on each state’s child support data annually or every three years. The audit ensures that the data is complete, reliable and secure. Each state submits a data file

\[58\] A case participant can be an NCP, CP or child.
\[60\] 42 USC 652(a)(4)(C)(i)
containing all the data in its own child support enforcement system, including open IV-D cases, closed cases, and non-IV-D cases.

The DRA Portal Upload application allows states to upload their DRA files in a secure environment on the Portal. Beginning in 2016, OCSE requires all states to transmit the DRA data files through the DRA Portal Upload application.

This application has one user role that allows authorized users to upload Michigan’s DRA files on the Portal. IV-D staff from OCS Planning and Evaluation Section who are responsible for this task have been assigned this role.

4.2 Debt Inquiry Service (DIS)

The DIS application allows employers and insurers to report information about individuals who are eligible for a lump-sum payment. States can use DIS to obtain information about potential matches of NCPs with arrearages and upcoming employer or insurer lump-sum payments. OCSE matches the employer and insurer-provided information with its Debtor File, which contains information on NCPs who owe past-due child support. The Debtor File contains only NCP and arrearage data submitted by the states through the Federal Offset Program. At the state’s option, if the DIS does not find a match with the Debtor File, it will match against NCPs and cases in the FCR.

OCS chose to implement the DIS with the Debtor File and FCR matching option. This ensures Michigan receives matches for NCPs who have not been submitted to the Federal Offset Program because the NCP’s arrears balance does not meet the minimal amount MiCSES requires for submittal and inclusion on the Debtor File.

If matches exist, states must use their existing lump-sum process to collect the payout and apply it to the NCP’s arrearages.

61 Previously, files were submitted on CDs or DVDs by U.S. mail or personal delivery.
62 OCSE Dear Colleague Letter (DCL)-16-19, Data Reliability Audit Requirements for FY 2016
64 OCSE provides employers and insurers with information about the DIS on its Child Support Portal web page and Debt Inquiry Service for Insurers Using the Child Support Services Portal web page.
66 OCS is considering a future update to reduce MiCSES’ minimum threshold for Federal Offset Program submittal to $25 pursuant to OCSE Information Memorandum (IM) 18-01, Minimum Requirement for OCSE Debtor File Submittals.
4.2.1 DIS Benefits

The DIS application provides an additional source for information on potential lump-sum payouts to apply to child support arrearages. Michigan’s participation in DIS may increase collections on arrearages because the DIS provides lump-sum reports that employers and insurers do not provide through other reporting methods such as e-IWO, direct reporting to states, the Insurance Match, or the Child Support Lien Network (CSLN). It may also increase lump-sum reporting and collections from out-of-state employers and insurers that might not be reporting directly to Michigan.

4.2.2 User Roles

The DIS application has one Enhanced Access user role. This role is exclusively available to OCS Central Operations IV-D workers who need access to DIS to perform their tasks. OCS granted this role to only OCS Central Operations because it is the team that performs the centralized lump-sum reporting process for the entire state. It is the single initial point of contact for employers and insurers.

4.3 Electronic Income Withholding Order (e-IWO)

The e-IWO application provides a state IV-D e-IWO business and technical contact whom OCSE can communicate with when e-IWO issues arise. The contact information is only available to OCSE.

A IV-D worker with the e-IWO user role can update the state’s e-IWO business and technical contact information on the Portal. This user role is limited to OCS Central Operations IV-D workers who are responsible for updating state contact information.

4.4 FCR Misidentified Participant

Michigan sends locate requests to the FCR, and the FCR returns locate data, including employment and other personal information. The SSN is one of the key data elements used to make the FCR matches. Prior to sending match results to a state, the FCR identifies and verifies SSNs with the Social Security Administration. Occasionally, the FCR will associate a member with the wrong SSN, which can result in the Michigan IV-D program using enforcement activities against the wrong person.

The FCR Misidentified Participant application allows states to maintain a table of incorrect SSN/Member ID combinations on the Portal. The FCR references this table during the SSN and name-verification process to avoid reassigning an incorrect SSN to a child support case member. States can add or remove
SSN/Member ID combinations from the table. Any OCS Central Operations worker with the FCR Misidentified Participant user role can enter, view and update the SSN/Member ID combinations that were entered in the table by a Michigan IV-D worker.

IV-D workers who discover that an incorrect SSN is associated with a IV-D Member ID on MiCSES will manually end-date the SSN. To do this, IV-D workers will update the member’s SSN status on the Member SSN History (MSSN) screen by changing the Verification Code to “N” (Confirmed/Verified Bad). This will ensure that MiCSES will send a Change Transaction to the FCR. This will notify the FCR to continue to look for a valid SSN for the IV-D case member.

The FCR Misidentified Participant application has one user role. OCS has authorized a limited number of OCS Central Operations staff to access the FCR Misidentified Participant application. OCS Central Operations runs a daily report of SSNs that were end-dated manually in MiCSES to disassociate a member from an incorrect SSN. Each day’s report contains data from the previous business day. After researching the SSN, OCS Central Operations adds the end-dated member/SSN combination to the FCR Misidentified Participant table.

4.5 Insurance Match (IM)\(^68\)

The Portal IM application is for states that participate in the Insurance Claims Data Match (ICDM) program. The IM application allows states to receive, through the Portal, insurance matches for lien and levy from the ICDM program.\(^69\)

The Insurance Match user role is limited to OCS Central Operations IV-D workers assigned to the ICDM program. Those IV-D workers who require access to the IM application must describe their business need for the role and obtain a supervisor’s signature on the appropriate request form.\(^70\)

4.6 Multistate Financial Institution Data Match (MSFIDM)\(^71\)

The MSFIDM application allows authorized users to view MSFIDM-related data and information to assist them in their MSFIDM tasks. Authorized users may also view MSFIDM contact information for all states and update Michigan’s contact information in real time.

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\(^68\) For details on using this application, reference the MiCSES Customer Information Guide: Child Support Portal.

\(^69\) Ref: Section 6.30 of the Michigan IV-D Child Support Manual for information on the ICDM program and the Portal IM application.

\(^70\) Ref: Subsection 5 of this manual section for information on obtaining Portal user roles.

Users can view all of the following on the MSFIDM application:

- MSFIDM-specific questions and responses for all states in the IRG;
- Potential collections data that allows IV-D workers to prioritize matches with the highest account balances compared to the NCP’s arrears to maximize collection potential;
- Reports of financial institutions (FIs) that participate in the MSFIDM program and those that do not;
- The number of MSFIDM matches by FI for each state;
- Transmitter\(^{72}\) tracking information to identify when transmitters submitted their last files and when the next files are due;
- Cumulative account balance information for multistate financial institutions (MSFIs), including those MSFIs that do not show or indicate an account balance; and
- MSFIDM and FAST Levy\(^{73}\) resource materials.

The MSFIDM application can also be used to prioritize MSFIDM work, increase collections, pursue matches from additional FIs, and track FI account balances.\(^{74}\)

This application has one user role that allows the user to view data and update the state’s MSFIDM contact information. OCS Central Operations workers who work on MSFIDM tasks may request the MSFIDM user role using the DHS-393 or the DHS-395.

4.7 Online State Plan System

Federal law requires all states to have an approved state plan for the IV-D program.\(^{75}\) The Online State Plan System allows authorized users to submit state plan pre-printed pages and supporting documentation through the

\(^{72}\) Some FIs use third-party transmitters to handle their MSFIDM financial transactions.

\(^{73}\) FAST Levy allows child support programs to create levy actions for distribution to multiple financial institutions. Michigan does not participate in FAST Levy.

\(^{74}\) As of the publication date of this manual section, OCS Central Operations staff do not plan to use the MSFIDM application to change the way MSFIDM work is done, but they may use the application for MSFIDM work in the future.

\(^{75}\) Ref: Sections 454 and 466 of the Social Security Act for more information about state plan requirements.
Portal. A limited number of IV-D workers in OCS Policy Section are authorized to access the Online State Plan System.

4.8 Self-Assessment

Federal law requires IV-D programs to perform an annual Self-Assessment (SASS) audit. The SASS audit determines whether a state is in compliance with federal program criteria. The Self-Assessment application allows authorized users to view, create, edit and submit the SASS audit on the Portal. IV-D workers in the OCS Planning and Evaluation Section are authorized to access the Self-Assessment application on the Portal. The Self-Assessment application has two user roles: one allows the user to add, update and submit data, and the other one allows the user to view SASS audit data on the Portal.

4.9 State Statistical Reporting System (SSRS)

The SSRS includes semiannual and monthly state NDNH reports, monthly Multistate Employer Registry reports, and Collections Detail reports for the Federal Offset Program, Passport Denial, Insurance Match, and MSFIDM. There are reports with summary statistics about Interstate Case Reconciliation, the Portal, and the Child Support Enforcement Network (CSENet). SSRS also includes the Employer Participation Project reports which can be used to track employers who fail to perform new hire reporting. Designated IV-D workers in the OCS Operations Division, OCS Policy Section, and OCS Planning and Evaluation Section are authorized to access the SSRS application. OCS Management may also request report information from designated IV-D workers.

OCS will share data and reports with the Michigan IV-D community and management when that information can help the Michigan IV-D program improve its service and performance.

5. Portal Access and User Roles

5.1 Portal Access

Each Portal application has one or more designated user roles. A IV-D worker must be granted a user role to access the application with the privileges associated with that user role. Some applications and user roles are available to all IV-D workers, while other applications are limited to IV-D workers who

76 For more information about submitting the state plan, reference Procedures for the Submission, Review, and Approval of State Plan Amendments and Attachments.
77 45 CFR 308
78 For more information about the Michigan SASS audit, reference IV-D Memorandum 2017-015, Fiscal Year (FY) 2016 Self-Assessment (SASS) Audit Results.
79 Multistate employers report all of their employees to a single state.
perform specific tasks. Some Portal applications have several roles available with different levels of access and functionality.

Depending on their user role, IV-D workers are able to use the Portal to view, request and/or update information. Access to Portal applications is available to IV-D workers based on their IV-D business needs.

To access the Portal on mi-support, IV-D workers must have an LGAD ID\(^\text{80}\) and password to log in. However, the LGAD ID and password alone do not provide access to the Portal; a worker must have user roles assigned by the MiCSES Help Desk to access the individual applications.

Note: FOC and PA workers use the DHS-393 to request an LGAD ID.

5.2 User Roles

There are three types of user roles:

- Default View;
- Enhanced Access; and
- Limited-Use Application.

5.2.1 Default View Role

The Default View role allows users read-only access to Default View applications to view information but does not allow them to update information on the Portal. The Default View allows basic access to the following applications:

- DoD Entitlement (Ref: Subsection 3.1);
- EDE Requestor/Responder (Ref: Subsection 3.2);
- eEmployer (Ref: Subsection 3.3);
- FCR Query (Ref: Subsection 3.4);
- FCE (Ref: Subsection 3.5);
- IRG (Ref: Subsection 3.6);
- Locate (Ref: Subsection 3.7); and
- QUICK (Ref: Subsection 3.8).

OCS, FOC, PA, and AG IV-D workers who do not currently have the Default View and require that user role must submit a DHS-393.\(^\text{81}\)

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\(^{80}\) LGAD ID stands for LGNet Active Directory Identification. LGAD is the domain maintained by the Department of Technology, Management & Budget (DTMB) for LGNet-based FOC and PA offices to use services on the State of Michigan network.

\(^{81}\) Ref: Section 1.10 of the Michigan IV-D Child Support Manual for more information on completing the forms for obtaining, changing, and removing Portal user roles.
IV-D workers who do not work for OCS, the FOC, PA or AG, but who require the Default View user role for a IV-D purpose must describe the business need on the DHS-393, obtain their supervisor’s approval and signature, and submit the DHS-393 following the instructions on the form.

5.2.2 Enhanced Access Roles

Enhanced Access roles are limited to workers with a business need for functionality that is not accessible through the Default View role. Not all Portal applications have Enhanced Access roles. To obtain an Enhanced Access role, a IV-D worker must complete a DHS-393 or DHS-395 as appropriate. On the request form, the worker must describe his/her business need for the role, and the worker’s supervisor must approve and sign the request. The Enhanced Access roles are:

- DoD Entitlement Administrator (Ref: Subsection 3.1);
- EDE Superuser (Ref: Subsection 3.2);
- Extended FTRO View (Ref: Subsection 3.5.1); and
- Locate Administrator (Ref: Subsection 3.7).

5.2.3 Limited-Use Application Roles

Limited-Use Application roles are associated with limited-use applications and are assigned to a few IV-D workers who need the role to perform specific job responsibilities that are restricted because of data security, centralization, a specialized business function, etc. IV-D workers who meet the criteria for these roles may submit a DHS-393 or DHS-395. For Limited-Use Application roles that are not listed on the DHS-393 or DHS-395, IV-D workers will enter a Help Desk ticket requesting access. The Limited-Use Application roles are:

- Debt Inquiry Service (Ref: Subsection 4.2);
- DRA Portal Upload (Ref: Subsection 4.1);
- e-IWO (OCS only; Ref: Subsection 4.3);
- FCR Misidentified Participant (Ref: Subsection 4.4);
- Full FTRO (OCS only; Ref: Subsection 3.5.1);
- Full Passport Denial (OCS only; Ref: Subsection 3.5.2);
- Insurance Match (OCS only; Ref: Subsection 4.5);
- IRG Administrator (Ref: Subsection 3.6);
- Locate Non-IV-D (OCS only; Ref: Subsection 3.7);
- MSFIDM (Ref: Subsection 4.6);
- Online State Plan System (Ref: Subsection 4.7);
- Self-Assessment (Ref: Subsection 4.8); and

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Ref: Subsection 4 for more information on limited-use applications.
• SSRS (Ref: Subsection 4.9).

The Portal applications DRA Portal Upload, Self-Assessment, and Online State Plan System are available only to OCS Program Development Division staff.

The Debt Inquiry Service, Full FTRO, e-IWO, FCR Misidentified Participant applications, Full Passport Denial, Insurance Match, the IRG Administrator role, and Locate Non-IV-D are only available to OCS Central Operations staff.

The SSRS application is available to OCS staff and FOC or PA managers. IV-D workers who belong to these groups and who have both a business need and supervisor approval may enter a Help Desk ticket requesting that OCS Policy Section assign them the user role. A Central Operations IV-D worker with a business need and supervisor approval may enter a Help Desk ticket requesting that OCS assign him/her the IRG Administrator role.

6. Password Reset

IV-D workers with Portal access who need to reset their LGAD password can reset it on mi-support. For information on resetting LGAD passwords:

- County IV-D workers may refer to the MiCSES Quick Reference Guide: Change LGAD Password – LGAD Password Management Portal; and
- State IV-D workers may refer to the MiCSES Quick Reference Guide: Change LGAD Password – SOM Users.

IV-D workers who have questions about whether they have a previously issued LGAD ID and password may contact the MiCSES Help Desk.

7. Changing/Deleting Access

IV-D workers who already have Portal access but who have a IV-D business need for other Portal user roles and applications must complete the DHS-395. If the role requires it, the IV-D worker must describe his/her business need for the role(s) on the DHS-395 and obtain their supervisor's approval and signature before submitting the form.

When a IV-D worker no longer needs access to a Portal application or no longer works for the IV-D program, the IV-D worker and the IV-D worker’s supervisor must complete and sign the IV-D Program Request to Delete Computer Access (DHS-392) and submit it to the MiCSES Help Desk.

83 All requests for Portal access require signed approval from the designated Authorized Requestor/IV-D contact for the IV-D worker’s work location.
SUPPORTING REFERENCES:

Federal
Sections 453(a)-(c) and 454(8) of the Social Security Act
42 USC 401-434
42 USC 652(a)(4)(C)(i)
42 USC 654
42 USC 666
42 USC 1381-1385
45 CFR 303.3
45 CFR 303.70
45 CFR 303.70(a)
45 CFR 308
45 CFR 308.1

OCSE DCL-16-19

OCSE IM-18-01

State
MCL 552.615a

SCAO ADM 2007-02

REVISION HISTORY:

IV-D Memorandum 2018-013
IV-D Memorandum 2017-021
IV-D Memorandum 2014-023
IV-D Memorandum 2013-002
IV-D Memorandum 2012-007