

GRETCHEN WHITMER
GOVERNOR

# STATE OF MICHIGAN DEPARTMENT OF HEALTH AND HUMAN SERVICES LANSING

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DIRECTOR

### **IV-D MEMORANDUM 2022-016**

TO:	All Friend of the Court (FOC) Staff	UPDATE(S):
FROM:	Erin P. Frisch, Director Office of Child Support	☐ Manual
DATE:	December 5, 2022	☐ Form(s)
SUBJECT:	Updates to the Review and Modification – Incarcerated NCPs Report (RV-200)	

**ACTION DUE:** None

**POLICY EFFECTIVE DATE:** Upon receipt

#### **PURPOSE:**

Michigan law requires abatement of support for payers incarcerated 180 days or more. In December 2021, the child support program began using the *Review and Modification* – *Incarcerated NCPs Report* (RV-200) to identify payers who were eligible for abatement. OCS initially developed the RV-200 to identify payers in need of a support review because the payer was or would be incarcerated for 180 consecutive days or more. Based on feedback from IV-D workers, OCS decided to modify the RV-200 to serve as an abatement report.

This IV-D Memorandum introduces a new name and new functionality for the RV-200. The RV-200 has been renamed RV-200 Incarcerated NCPs Report and will function as an abatement report that will help FOC offices comply with the Michigan abatement law. It will not be used to identify payers who need a support review because they are incarcerated.

The revised RV-200 will be implemented with the Child Support 22.4 Release on December 9, 2022. The report will identify:

<sup>&</sup>lt;sup>1</sup> 45 Code of Federal Regulations (CFR) 303.8(b)(2) requires the IV-D program to initiate a review of an order when a payer will be incarcerated 180 days or more. OCS developed the RV-200 in 2019, before Michigan's abatement law was enacted.

<sup>&</sup>lt;sup>2</sup> Ref: <u>Section 3.44, "Abatement," of the *Michigan IV-D Child Support Manual* for more information on abatement and the history of the RV-200 report.</u>

- Payers whose support has been or will be automatically abated; and
- Cases where more investigation may be necessary to determine if abatement is appropriate.

#### This IV-D Memorandum describes:

- The new functionality of the RV-200 report;
- The new fields and data elements included in the report;
- The reorganization of the report; and
- How IV-D offices can learn more about working and managing the report.

OCS will revise Section 3.44 of the *Michigan IV-D Child Support Manual* to reflect changes to the RV-200 in a future update.

#### **DISCUSSION:**

Michigan law<sup>3</sup> requires the abatement of support, by operation of law, when a payer becomes incarcerated for 180 consecutive days or more and does not have the ability to pay.<sup>4</sup> The law presumes that the payer does not have the ability to pay if (s)he is incarcerated for 180 days or more. However, if the payer has income or assets, the FOC will initiate a review and modification of his/her support order.<sup>5</sup>

In December 2021, OCS implemented automatic abatement for incarcerated payers in the Michigan Child Support Enforcement System (MiCSES). At that time, IV-D staff began using the RV-200 primarily to identify payers who were eligible for abatement rather than to identify payers whose order needed a review. Also, MiCSES began using the data in the report to automatically initiate the ABATE activity chain<sup>6</sup> for certain payers.

The Child Support 22.4 Release will update the functionality of the RV-200 as an abatement report. There will not be any changes to MiCSES abatement functionality. The report will include incarceration data from the Michigan Department of Corrections (MDOC) and the *Member Demographics* (DEMO) screen. However, the RV-200 report that will be released on December 9, 2022, will not include incarceration data from the State Verification and Exchange System (SVES).<sup>7</sup> The SVES data is being removed to reduce the volume of records on the report that have a result of "Investigate for Abate." Additionally, the RV-200 will not include Michigan county jail information.<sup>8</sup> Although OCS incorporated jail data into MiCSES in the Child Support 22.3 Release in

<sup>&</sup>lt;sup>3</sup> Michigan Compiled Laws (MCL) 552.517f

<sup>&</sup>lt;sup>4</sup> MCL 552.527f(1)

<sup>&</sup>lt;sup>5</sup> MCL 552.517f(1)(a)-(b)

<sup>&</sup>lt;sup>6</sup> Ref: <u>MiCSES Customer Information Guide: ABATE – Abatement Activity Chain</u> for more information on the activity chain.

<sup>&</sup>lt;sup>7</sup> SVES data is provided through the federal Office of Child Support Enforcement and includes incarceration data from federal databases and other states' incarceration records. Michigan does not have the ability to improve or enhance this data source.

<sup>&</sup>lt;sup>8</sup> Ref: IV-D Memorandum 2022-003, Jail Incarceration Records Update, for more information on jail data.

September 2022,<sup>9</sup> it was not incorporated into any MiCSES screens and will not be included in the RV-200 at this time. Jail data is available to IV-D workers in Business Objects reports and will be available on MiCSES screens in the future.<sup>10</sup>

# A. Changes to the RV-200

# 1. New Functionality

New functionality for the RV-200 report is intended to increase the opportunities for automatic abatement and reduce the need for IV-D workers to manually start the ABATE activity chain. The report indicates when a payer who matches one of the existing data sources (MDOC and the DEMO screen) is eligible for automatic abatement or when the IV-D worker needs to investigate whether a payer is eligible for abatement. The criteria for automatic abatement are as follows:

- Michigan has continuing, exclusive jurisdiction (CEJ);<sup>11</sup>
- There must be an open docket;
- The payer has been or will be incarcerated for 180 days or more; and
- The payer must have current support charging for an abatable debt type.

Note: Abatable debt types are the debt types that the IV-D program has determined will be abated. 12

## 2. New Fields

#### a. Abatement Status Field

The Abatement Status field replaced the Review Required field on the original RV-200 report. This field indicates whether support on a case will be automatically abated or if the case needs investigation. The Abatement Status field will populate with one of the following:

"Abatement Started" – This means that the ABATE activity chain will start in the next nightly batch, or it has started and the waiting period for the objection has not elapsed. Once the objection period passes and neither the payer nor the custodial party has objected, the payer will no longer appear on the report.

<sup>&</sup>lt;sup>9</sup> Ref: The September 19, 2022 email notification <u>Child Support 22.3 Release Materials Available</u> for more information on the jail data that is incorporated into MiCSES.

<sup>&</sup>lt;sup>10</sup> A future task will incorporate the jail data into the RV-200 and will enable MiCSES to use jail data to automatically abate support.

<sup>&</sup>lt;sup>11</sup> Ref: <u>Section 7.01, "Intergovernmental Overview," of the *Michigan IV-D Child Support Manual* for an explanation of CEJ.</u>

<sup>&</sup>lt;sup>12</sup> Ref: Section 3.44 of the Michigan IV-D Child Support Manual for a list of abatable debt types.

- "Investigate for Abate" This means that there is insufficient information for the system to automatically start the abatement, and the IV-D worker needs to investigate and determine whether abatement is appropriate. "Investigate for Abate" will remain on the report until the IV-D worker takes action on the case. For example, the status will change or the case will no longer appear on the report if the IV-D worker manually abates support, enters incarceration information on the DEMO screen to prompt automatic abatement, or initiates a review and modification of the order.
- "No CEJ" This means MiCSES shows that Michigan does not have CEJ and cannot abate support. If IV-D workers have reason to believe this information is incorrect, they should investigate further.

Note: There are some records on the report that will not have a status of "No CEJ" even though Michigan does not have CEJ and cannot abate support. Instead, these records will have a status of "Investigate for Abate." If a IV-D worker attempts to start the ABATE activity chain for these records, MiCSES will not allow the chain to open. A ticket has been filed to address this error.

#### b. Other New Fields

Below is a list of the other new fields that OCS added to the RV-200, along with their descriptions.

New Field	Description
Activity Description	Displays the most recent activity on the REVMD activity chain.
Arrears Balance	Displays the current arrears balance for the IV-D docket.
Current ABATE Chain Minor	Displays the description of the current ABATE chain minor activity.
DEMO S/E Tab	Indicates if any field on the DEMO screen's Socioeconomic tab has been modified from the default value.
Due DT	Displays the due date of the last minor activity on the <i>Review and Modification Processor</i> (REVP) screen.
Federal/State (Y/N)	Indicates if the payer is in a federal or state prison.
IV-D Case Indicator	Indicates whether a case is a IV-D case.
Open REVMD	Indicates if there is a support review open.
Primary Case Worker ID	Displays the name of the primary worker for the case.

Note: The Activity Description and Open REVMD fields indicate whether a support review is open and the stage of the support review. This helps the IV-D worker make decisions about whether support should be abated. The DEMO S/E Tab field indicates whether any social and/or economic circumstances of the payer have changed on the DEMO screen's Socioeconomic tab. This also helps the IV-D worker make decisions regarding abatement.

# 3. Reorganized Data

With the reorganization of the RV-200, OCS removed the *Summary* tab and renamed the *Details* tab as *Data*. All of the information on the *Summary* tab, which provided a condensed version of all of the data in the report, is provided on the *Data* tab. The *Data* tab also includes the new fields listed in the table above. <sup>13</sup>

At the request of IV-D partners, OCS moved most of the MiCSES IV-D identifying information (e.g., Referee ID, Primary Case Worker ID, Docket ID) to the beginning of the report. This ensures IV-D workers will see MiCSES information when initially opening the report.

# B. Generating and Using the RV-200

# 1. Generating the RV-200<sup>14</sup>

During User Acceptance Testing for the RV-200, the testers discovered that the report generated a large volume of records with the "Investigate for Abate" status. The majority of these records were based on SVES data. <sup>15</sup> As a result, the SVES data will not be included in the RV-200 report on December 9, 2022. The child support program will continue discussing the usability of the SVES data and how best to present the data to IV-D workers.

OCS is creating a job aid and a webinar to guide IV-D workers on using the report. The webinar will be held on December 16, 2022, and the job aid will be available during the week of December 12, 2022. OCS will provide more information about the webinar and job aid in an email notification. IV-D workers may postpone generating and working the RV-200 until these resources are available.

<sup>&</sup>lt;sup>13</sup> For a full list of fields on the RV-200, refer to the <u>Business Objects Report Description: Review and Modification – Incarcerated NCPs.</u>

<sup>&</sup>lt;sup>14</sup> Ref: <u>Run the RV-200 Report: Step-By-Step Instructions</u> for information on generating the report.

<sup>15</sup> The majority of SVES records delivered to OCS from OCSE do not have release dates and therefore require investigation to determine if they qualify for abatement.

# 2. Using the RV-200

When reviewing the RV-200, IV-D workers will view the status that appears in the *Abatement Status* field.

- a. If "Abatement Started" appears, IV-D workers will know that the ABATE chain will automatically start when MiCSES runs the next batch job, or the ABATE activity chain has already started.
- b. If "Investigate for Abate" appears, IV-D workers will determine if support needs to be abated. The following are some examples of when IV-D workers will investigate for abatement:
  - The payer was previously incarcerated for 180 days or more and was released less than 90 days from today's date; or
  - The payer is currently incarcerated, and the minimum release date is not known.

IV-D workers may determine that they need to start the ABATE activity chain manually, or they may enter the appropriate incarceration data on the DEMO screen to prompt the ABATE activity chain to start automatically in the nightly MiCSES batch job.

If a date entered in the *Incarcerated Date* field on the DEMO screen is 180 days or more in the past, or a date entered in the *Release Date* field is 180 days or more in the future from the incarceration date, the ABATE chain will start automatically. When entering incarceration dates on the DEMO screen, IV-D workers should be certain that the dates being entered are accurate.

c. If "No CEJ" appears, the IV-D worker **may** contact the state that has CEJ and inform them of the payer's incarceration.

# C. Future Updates to Section 3.44, "Abatement"

OCS will update Section 3.44 of the *Michigan IV-D Child Support Manual* in the future to include changes to the RV-200. The updates will occur after the jail data is:

- Incorporated into MiCSES screens, the RV-200 and other Business Objects reports; and
- Included in the automatic abatement functionality.

<sup>&</sup>lt;sup>16</sup> Ref: the second part of the July 26, 2022 email notification <u>Two-Part Message: Smartsheet Jail Data Moving to Jail Data Portal and Updating Incarceration Data on the DEMO Screen</u> for more information on updating jail data on the DEMO screen.

# **NECESSARY ACTION:**

Retain this IV-D Memorandum until further notice.

# **REVIEW PARTICIPANTS:**

Enforcement Work Improvement Team Program Leadership Group

# **CONTACT PERSON:**

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CC:

None

# **SUPPORTING REFERENCES:**

Federal 45 CFR 303.8(b)(2)

State MCL 552.517f MCL 552.517f(1) MCL 552.517f(1)(a)-(b)

# ATTACHMENT(S):

None

# **EPF/ALC**