

**EFFECTIVE** June 1, 2000

**SUBJECT** 1. Online Manuals

**1. ONLINE  
MANUALS**

This is to announce the first electronic release of the Child Support Manual (CSM). Items contained in the current printed version of the Child Support Manual will be available electronically effective June, 2000.

Detailed instructions for accessing the online manual are as follows:

1. Select the **“Online Manuals”** icon from the desktop, or from the **“Start”** menu, select **“FIA Applications,”** then **“Online Manuals.”**  
**“Online Manual News”** will appear.
2. Select **“Exit to OLM.”**
3. Select **“OK”** in the **“OLM Parameters”** dialogue box.
4. Select **“Child Support Manual”** in the FrameViewer dialogue box.
5. Select **“CSM”** to view the manual itself or **“CSB”** for bulletins.
6. Access each manual item by selecting the item link from the **“Table of Contents.”**

Although Online Manuals (OLM) are currently accessible through the Family Independence Agency’s ASSIST system only, it will be available via the Internet in the near future.

There are resources available to assist the new Online Manuals (OLM) user with information retrieval. ASSIST User Manual (AUM) 050 provides **“Step-by-Step Instructions for Accessing Online Manuals (OLM)”** from the Online Manuals icon.