

EFFECTIVE

August 1, 1999.

SUBJECT

Medical Services Authorization and Equality Of Treatment

PURPOSE

1. To update policy for the Medical Services authorization process which has already been initiated by L-Letter 99-049 dated 04/06/1999.
2. To update policy regarding Equality of Treatment

**1. MEDICAL
SERVICES
AUTHORIZATION
CHANGES**

Policy regarding the Medical Services Authorization Process in the Services Requirements Manual is being updated to include changes previously released to the field in L-Letter 99-049 dated 4/6/1999.

Changes include:

1. Children's Foster Care Services and Juvenile Justice Services have been added to the Medical Authorization process.
2. Approval from the Medical Consultation Division in central office is no longer required for exceptions.
3. Changes have been made to the FEMR, Medical Authorization transaction, on CIS.
4. The FIA-93, ExaminationAuthorization/Invoice for Services has been revised including adding second page for multiple member cases.
5. A signed invoice may be used to verify services have been provided when the provider did not sign the FIA-93.
6. The fee maximums for some service codes have been adjusted on the Diagnostic Examination Fee Schedule.

7. New reports EN-050, Medical Services Authorization Exception Report For CPS, and EN-051, Medical Services Authorization Exception Report, have been created to assist county/district offices with monitoring authorizations which exceed the Diagnostic Examination Fee Schedule Maximum. See the LOR Manual for report descriptions and examples.

For more detailed information on the changes listed above, refer to the revised SRM Items listed in this bulletin.

2. EQUALITY OF TREATMENT

As a result of recent civil rights complaints, the Agency has revised all policy that relates to ensuring effective communications for persons who are deaf and hard of hearing. The revised policy clarifies the expectations that the Agency has for all services staff who deal with persons who are deaf and hard of hearing. This revision satisfies the Agency's compliance with the Americans With Disability ACT.

**MANUAL
MAINTENANCE
INSTRUCTIONS**

Changed Items ...

SRM 111

SRM 230

SRM 231

SRM 232

SRM 234