

PURPOSE

The purpose of this policy is to assure that staff of the Michigan Department of Health and Human Services (MDHHS), Office of Recipient Rights (ORR) have the education, training and experience necessary to fulfill the statutory mandated responsibilities of the ORR.

REVISION HISTORY

Effective Date: May 16, 2010. Revised: June 1, 2016

POLICY

It is the policy of the MDHHS that the staff of the ORR will have the education, training and experience necessary to assure that it can effectively protect and promote the rights of recipients and fulfill its statutorily mandated responsibilities.

PROCEDURE**Director of the Office of Recipient Rights (ORR)**

The Director of the ORR shall possess, at a minimum, a bachelor's degree in a human service or related field.

The Director of the ORR shall also have, at a minimum, two years of experience as a professional manager or equivalent experience.

In order to effectively direct the operations of the office and assure that its responsibilities are fulfilled, the Director of the ORR shall have at a minimum two years of experience in rights protection and advocacy processes in either the private or public sector.

Training for Office of Recipient Rights Staff

1. All newly hired ORR staff shall attend the ORR Basic Skills Training within the 90 days of employment.
2. All ORR staff shall receive education and training which in accordance with the standards set forth in the Technical Requirement "Continuing Education Requirements for Recipient Rights Staff.
3. ORR shall maintain records on categories of training received by its staff and shall report such in the Annual Report required by Section 330.1754 of the Mental Health Code.

4. The MDHHS ORR shall convene, at least annually, a training conference for staff of its office, community mental health services programs and licensed hospitals, consumers of public mental health services, providers of public mental health services, advocacy organizations and interested others for the following purposes:
 - a) To comply with training requirements for staff of state and community based rights offices mandated by the Michigan Mental Health Code
 - b) To assure a uniformly high standard of rights protection in Michigan
 - c) To assure an informed and knowledgeable consumer population..

REFERENCES

- Michigan Mental Health Code, MCL 330.1752
- Michigan Mental Health Code, MCL 330.1754
- Continuing Education Requirements for Recipient Rights Staff MDHHS/CMHSP Managed Mental Health Supports and Services Contract Attachment 6.3.2.3A

CONTACT

For additional information concerning this policy, contact the Director of the Office of Recipient Rights at (517) 373-2319.